ORDER FORM

e-mail orders to: **orders@poolproducts.com**

Mail to: *Specialty Pool Products*
Mail Order Department
110 Main Street, P.O. Box 388
Broad Brook, CT 06016-0388

Fax to: *Specialty Pool Products*
Mail Order Department
Fax: 860-627-0579
Toll Free US Fax: 888-674-7665

Specialty Pool Products

Phone: 860-627-6090
Toll Free: 800-983-7665

Billing Address: (Must match address of credit card billing statement.) **Required fields are in bold.**

Name:	**Home Phone:** ( )
Address:	Work Phone: ( )
	Fax: ( )
City:	**e-mail:**
State:	**Date:**
Zip:	

Shipping Address: (If different than billing address above.)

Name:	Delivery Instructions:
Address:	
City:	
State:	
Zip:	
Phone:	

Quantity	Page	Description	Unit Price	Subtotal
		Connecticut residents only add 6% sales tax	Sales Tax	
		$7.95 handling fee on all mail or fax orders	Handling Fee	$7.95
		FREE SHIPPING on all mail or fax orders	Shipping	**FREE**

(Attach additional pages if needed.) **Total:**

Payment Type: (check one)
❑ Visa ❑ MasterCard ❑ American Express ❑ Discover
❑ Money Order ❑ Cashiers Check ❑ Diners Club ❑ Carte Blanche

Credit Card Number:

Expiration Date: / **Amount:** $

Name Appearing on Card:

Signature:

No Tax!

CT residents only add 6% sales tax.

No Shipping Charges!

Contiguous U.S.A. only: $7.95 handling fee on all orders.

We accept all major credit cards. Ask about any available financing programs.

- **Visa**
- **MasterCard**
- **Discover**
- **American Express**
- **Diners Club**
- **Carte Blanche**

Satisfaction is 100% Guaranteed!

SPP "Speedy Return" Policy:

Your satisfaction is our top priority. If a return is ever necessary, we promise you'll receive prompt, friendly, hassle-free service by simply following steps below:

1. Fill out our *"Returned Goods Authorization Form"* within 60 days of the purchase date. The form can be found online at: www.poolproducts.com

IMPORTANT: All stock SPP products carry a manufacturer's warranty. NO RETURNS CAN BE ACCEPTED **on liners, parts, chemicals, or custom orders.**

2. Within 24-72 hours, you will receive a *Reply* via email containing shipping instructions and a *Returned Goods Authorization* number (RGA#). Returns must include the RGA # and be shipped to the address specified in the *Reply* using the original packaging. We *strongly advise* insuring return shipment(s) and obtaining a *Tracking Number(s)* from the shipper. SPP will pay shipping for any defective items—you are responsible for freight on any non-defective item(s) being returned. A re-stocking charge of up to 20% may be applicable where a return item is: used; abused; partially installed; missing pieces; missing warranty cards; has had a rebate applied for.

3. Upon receipt and inspection of the item(s), a credit for the merchandise purchase price (and sales tax, if applicable) will be made to your account. Shipping and Handling Fees are non-refundable. In order for us to track your package and ensure a full and prompt credit, please send your **Last Name, Zip Code, RGA#**, and **Shipping Tracking #** to: returns@poolproducts.com